

BOEING C-17 REPAIR OF REPARABLES SOURCE OF REPAIR (SOR) EXPECTATION / REQUIREMENTS





Source of Repair Expectations / Requirements

SUPPLY SUPPORT

- **Attend Regular Scheduled Supplier Advisory Councils (SAC)**
- **Perform to Contract Requirements**
- **SOR is Subject to Performance Metrics**
- **Brief Performance Issues**
- **Responsive to Customer (Boeing) Requests**
- **Support Periodic Program Reviews**



Source of Repair Expectations / Requirements

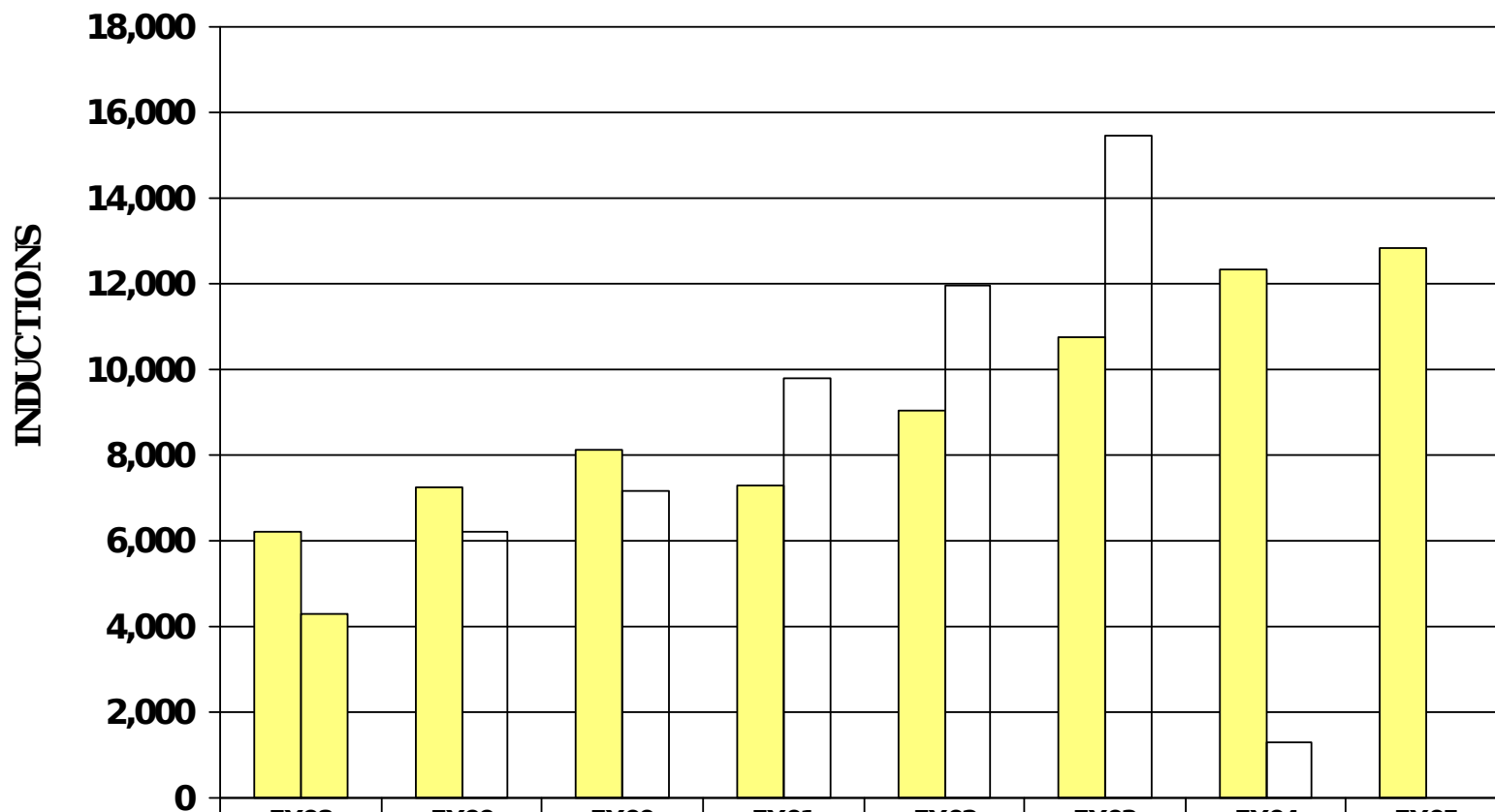
SUPPLY SUPPORT

What the ALC's Can Expect at Program Reviews and SAC's as a SOR



FY ROR INDUCTIONS (All SOR's)

SUPPLY SUPPORT



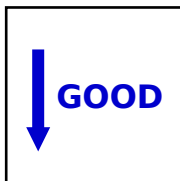
	FY98	FY99	FY00	FY01	FY02	FY03	FY04	FY05
■ PLANNED INDUCTIONS	6207	7257	8141	7304	9044	10733	12350	12836
■ ACTUAL INDUCTIONS	4301	6204	7184	9803	11959	15444	1287	

•ALL PARTS INDUCTED INCLUDING AIRCRAFT, PROPULSION, O&A (INDUCED DAMAGE, MODS, AND MIPS

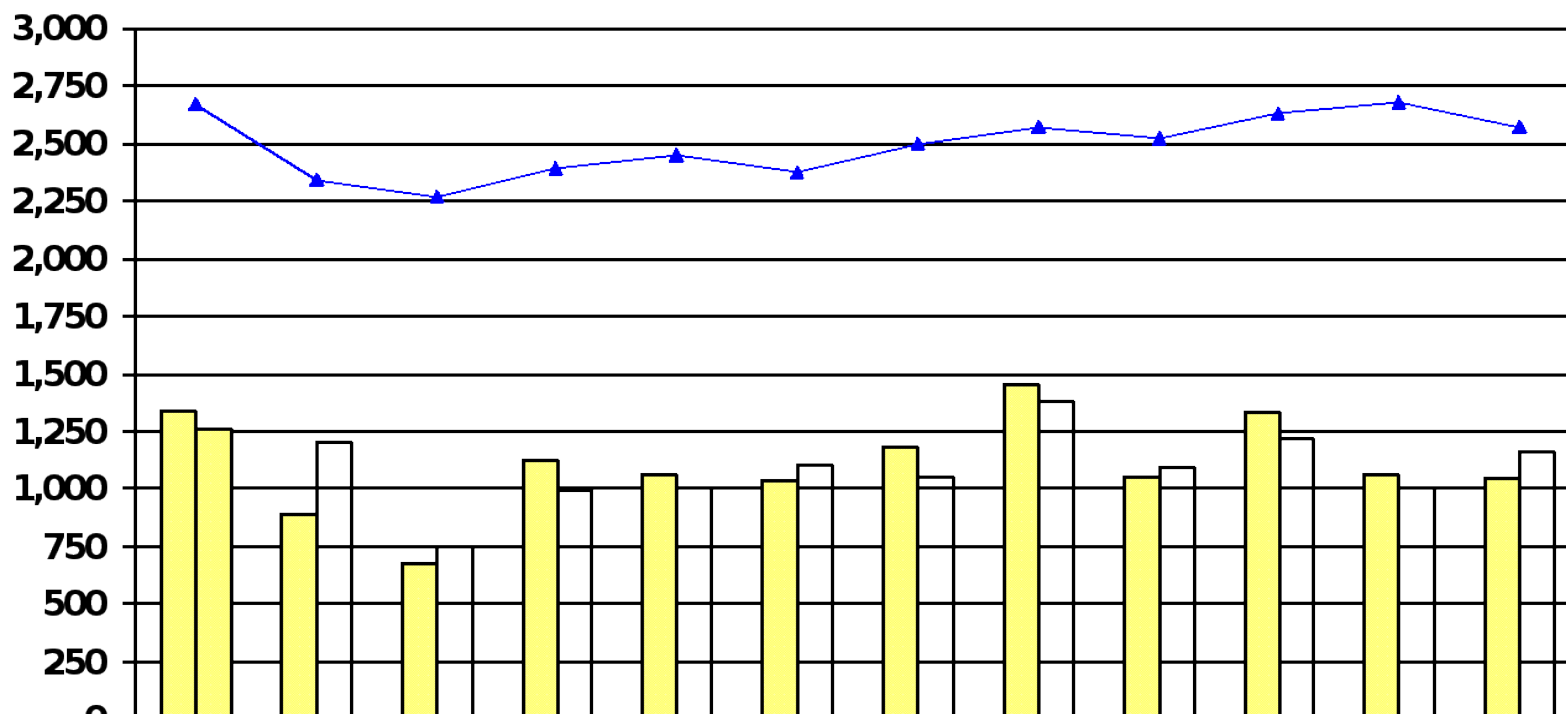


FY03 MONTHLY INDUCTIONS / RETURNS (All SOR's)

SUPPLY SUPPORT



NUMBER OF ITEMS



INDUCTIONS	1338	887	673	1128	1063	1038	1180	1453	1054	1328	1064	1042
RETURNS	1254	1204	746	993	1005	1099	1052	1377	1091	1217	1001	1159
WIP	2669	2345	2266	2390	2446	2373	2500	2573	2524	2630	2683	2569

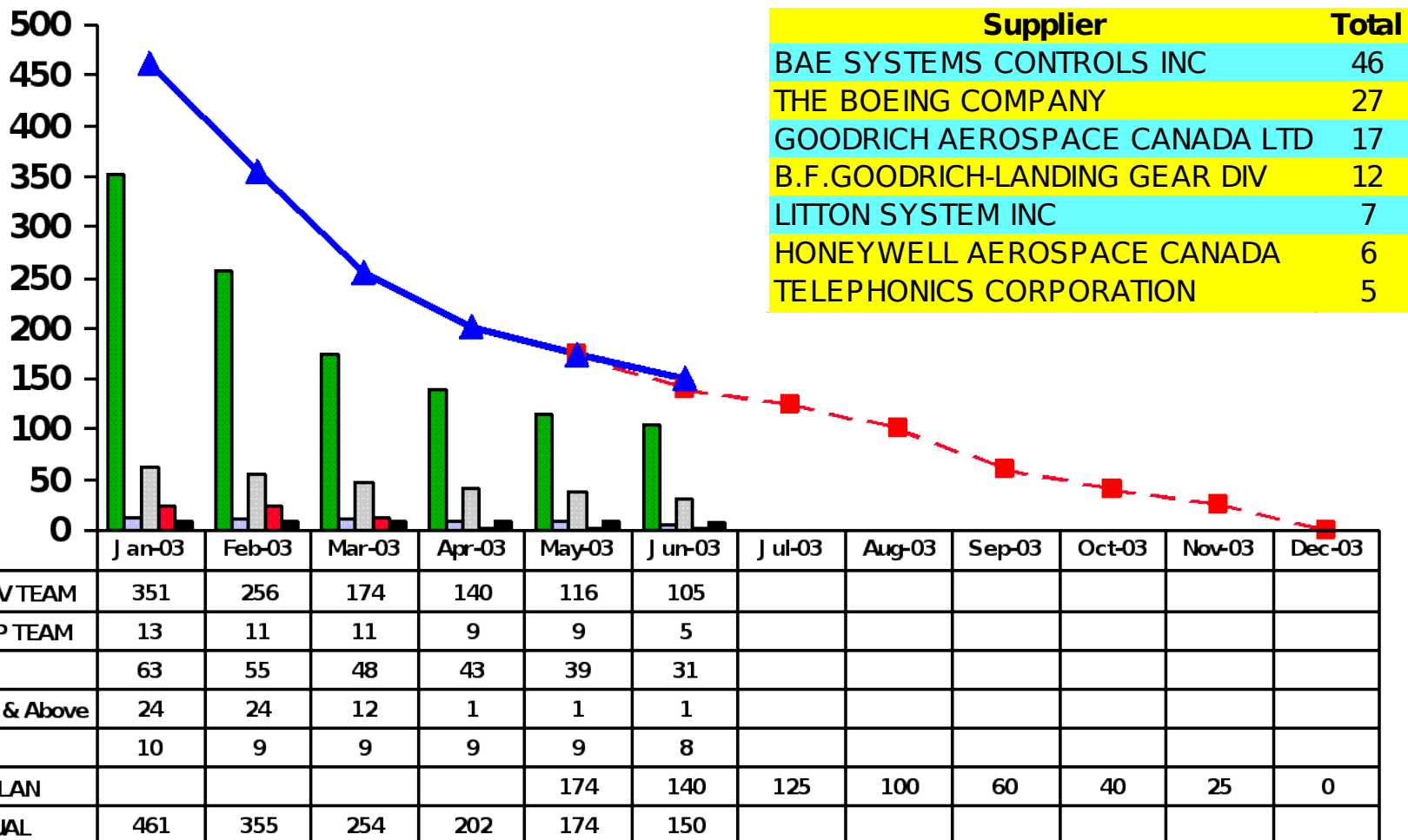
Note: All Data Has Been Adjusted to the Accounting Calendar



FY ROR BURNDOWN (Open Orders)

SUPPLY SUPPORT

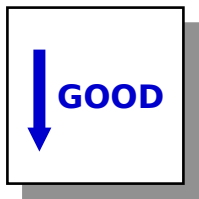
NUMBER OF ITEMS



*PROJECTIONS BASED ON VENDOR ESTIMATED RETURN DATES.



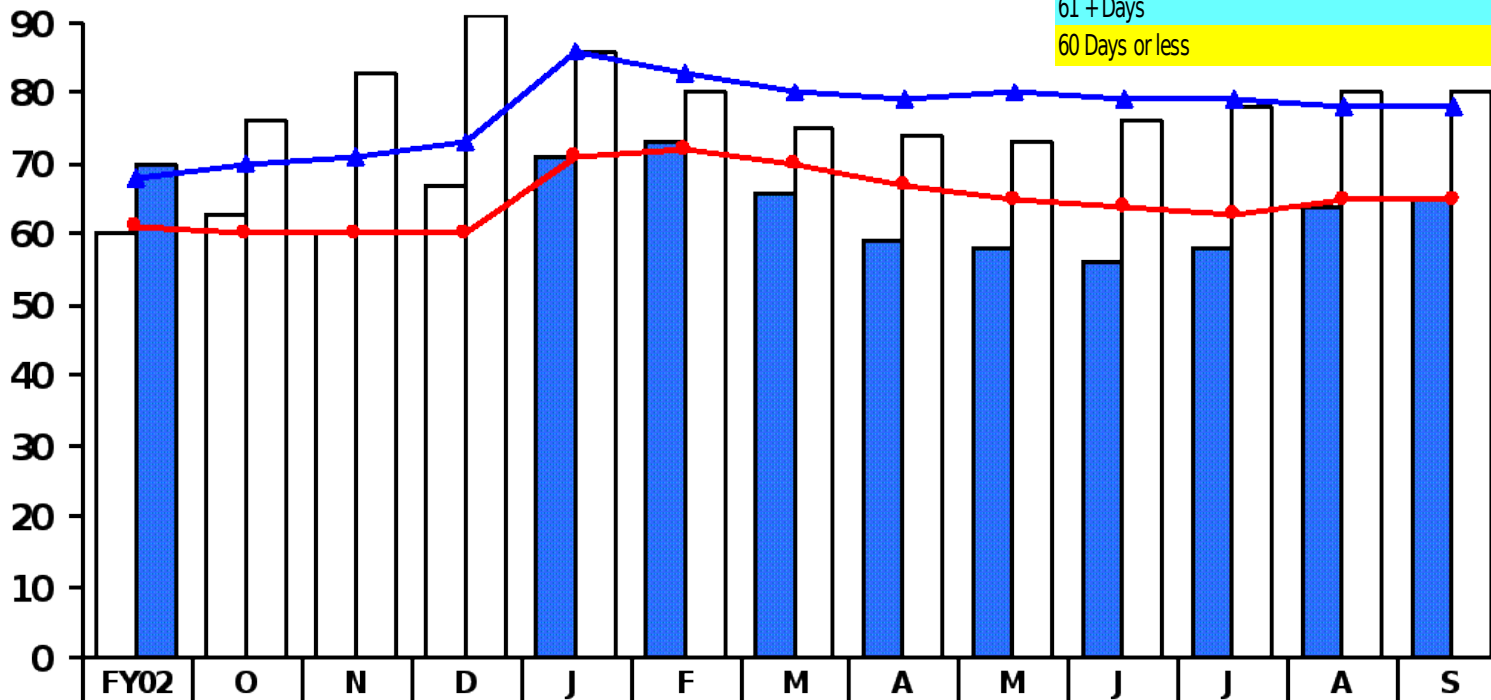
FY03 ROR TAT/AGE PERFORMANCE (All SOR's)



TAT GOAL -- 61 DAYS

TAT Performance Breakdown		Total
200 + Days		37
100 + Days		89
61 + Days		119
60 Days or less		524

Average TAT (Days)



Avg. TAT	60	63	60	67	71	73	66	59	58	56	58	64	65
Avg. Age	70	76	83	91	86	80	75	74	73	76	78	80	80
Goal	61	61	61	61	61	61	61	61	61	61	61	61	61
Cum Avg TAT	61	60	60	60	71	72	70	67	65	64	63	65	65
Cum Avg Age	68	70	71	73	86	83	80	79	80	79	79	78	78

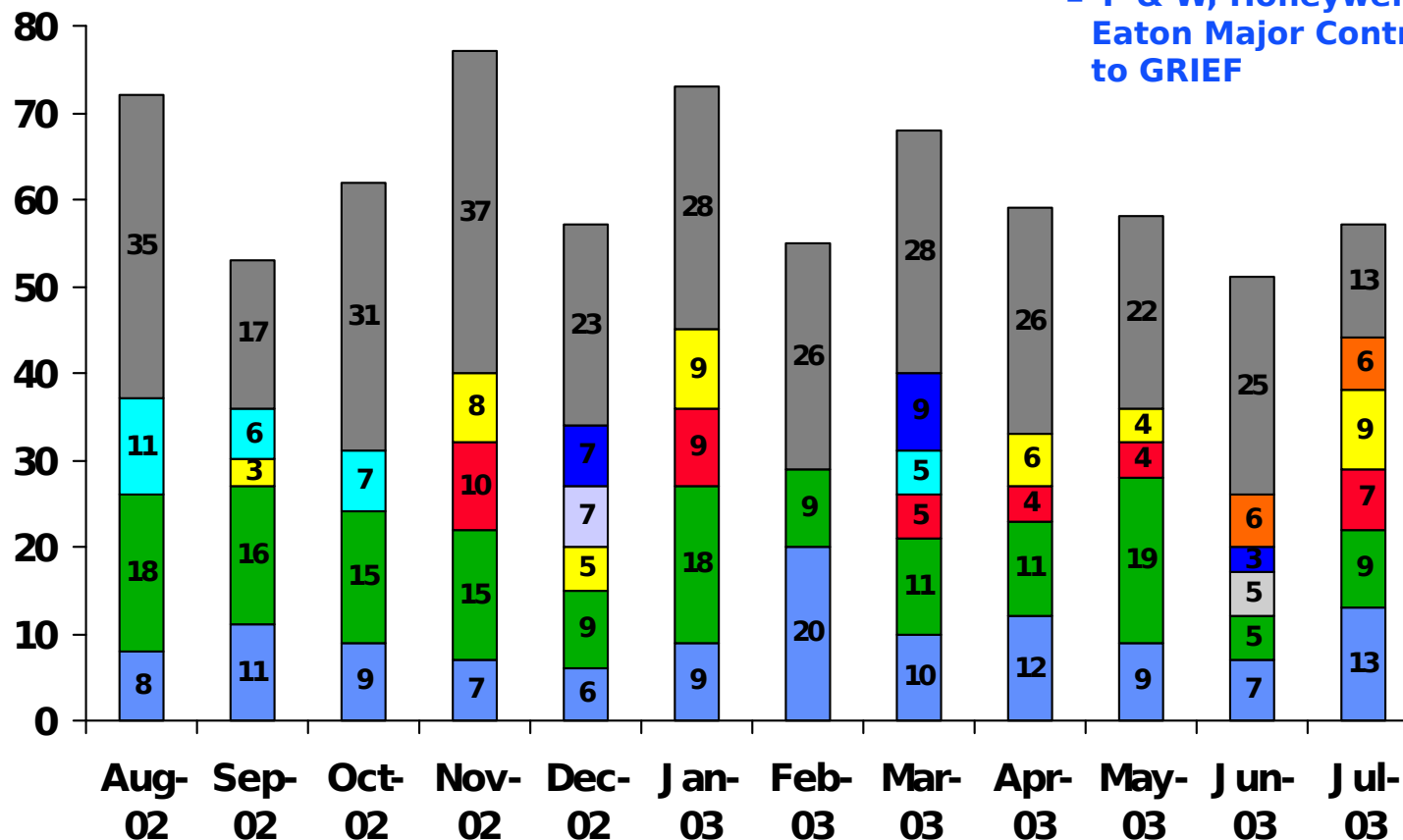
All Repairs, (excluding O&A's, MODS and MIPS)



RECEIVING DISCREPANCIES BY SOR

SUPPLY SUPPORT

■ P & W, Honeywell and
Eaton Major Contributors
to GRIEF

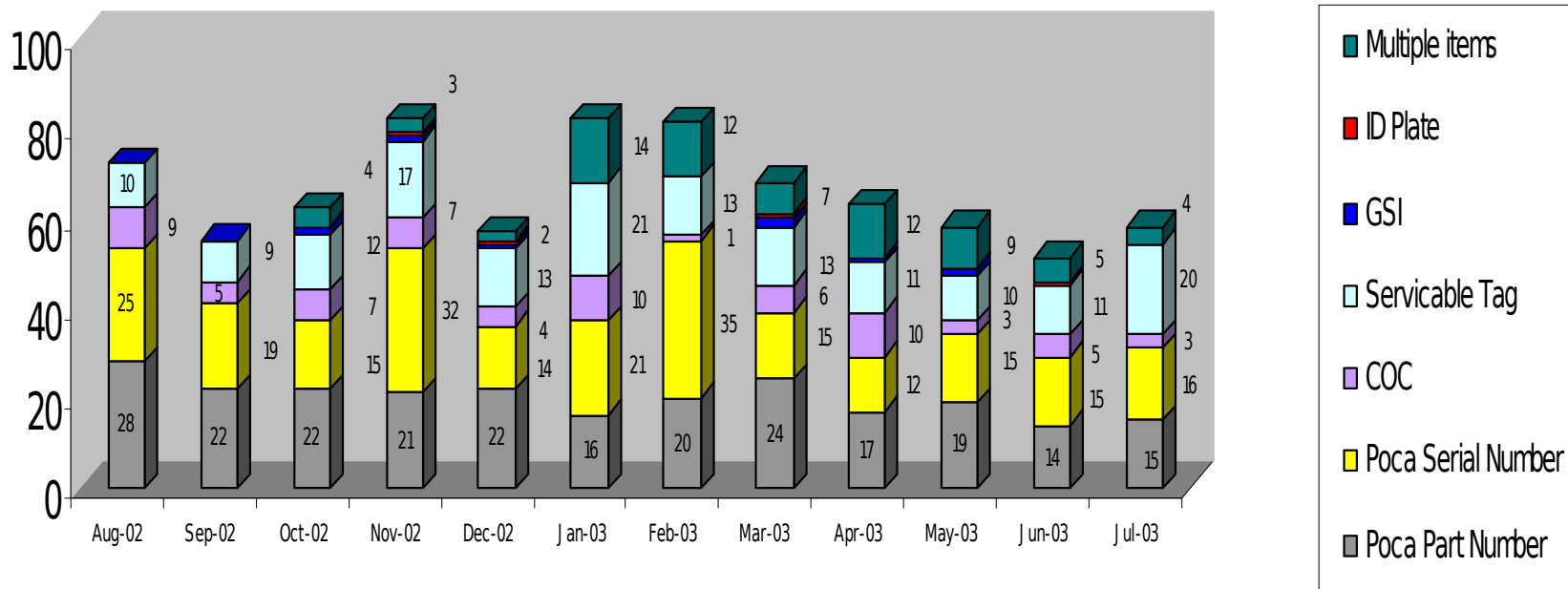




DISTRIBUTION CENTER ATLANTA PERFORMANCE

SUPPLY SUPPORT

Major GRIEF Categories



■ **POCA and Serviceable Tag Continue to be a major contributor to Grief.**



SUMMARY

SUPPLY SUPPORT

- **The ALC's Will Be Included in All Metrics As a Boeing SOR - Individually**
- **The ALC's Will Be Expected to Attend SAC's and Program Reviews**
 - **SAC's Are Usually Held in Long Beach**
 - **Program Reviews Are Held at the**

SUPPORT YOUR CUSTOMER